

YOUR HEALTH IS OUR MAIN



WHO IS HINES & ASSOCIATES

Hines & Associates, Inc. is the company chosen by your health benefit plan to provide Case Management Services for you and your eligible dependents.

WHAT IS CASE MANAGEMENT

The purpose of the Hines' Case Management program is to help insureds/members who may be experiencing a potentially serious health condition. You will work with a registered nurse who will understand your condition, needs and concerns. The Hines nurses' goals are for you to be knowledgeable about your medical condition, involved in your care, and assist with the coordination of your care.

Hines is HIPAA (Health Insurance Portability and Accountability Act) compliant and all medical information we receive from you or your physician will be protected.

WHAT WILL THE

This service is free of charge for your health benefit plan in an effort to provide you with the best care and diagnosis possible.

HOW DOES THE PROCESS BEG

- You may be identified by your health benefit plan for case management due to a health condition.
- Self referral: If you are referred to Hines by you with an illness or condition that you need help with.

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HEALTHCARE



HINES & ASSOCIATES, INC.

**YOUR CASE
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BENEFIT**